PERSONALIZED GRAYMAIL FILTERING WITH GRAPHUS

Every day, most people receive multiple "graymail" messages, like unsolicited business and marketing offers and newsletters. These messages aren't malicious, but they are distracting and annoying to recipients. Standard filters in Microsoft and Google are good at catching obvious threats but miss these unwanted graymail messages. With Graphus, end users can easily mark these graymail messages as junk, giving them control over their inbox without pestering IT.

MAIL FILTERING FOR ALL END USERS

End users can mark a message as junk with one click and stop receiving email from that sender – building a personalized mail profile for each individual email recipient.

The mail filter will block the sender for that individual user only. Other recipients within the organization, who may want to continue receiving communications from that sender, will not be affected.

HOW IT WORKS

Once the Graphus admin enables the personal graymail filter, end users will see a new option in the Graphus EmployeeShield banner to mark emails as junk or undesired.

- **One-Click Blocking:** Users can block emails with a single click moving emails to the Deleted Items folder.
- **Personalized Filtering:** Blocking a sender only affects the individual user who marked the message as junk. Other users in the organization remain unaffected.
- **Admin Control:** Graphus admins can easily unblock senders or restore emails to a user's inbox through the Graphus portal.

Should a user change their mind and want to unblock a particular sender to resume receiving their messages, they can do so by finding a message from that sender in their Deleted Items folder and clicking on the Unblock Sender link on the banner.

AUTOMATED AI-BASED EMAIL SECURITY

Graphus is an automated, AI-based email security solution for Microsoft 365 and Google Workspace that combines ironclad anti-phishing defense and personalized mail filtering.

Personalized mail filtering is a standard feature of Graphus and is provided at no additional cost to all new and existing Graphus customers.

See how Graphus defends against sophisticated email attacks.

Schedule your Graphus demo today!